Youth Information Work in Europe & YouthInfoComp

The latest youth trends are showing several challenges experienced by young people and further aggregated by the COVID-19 pandemic:
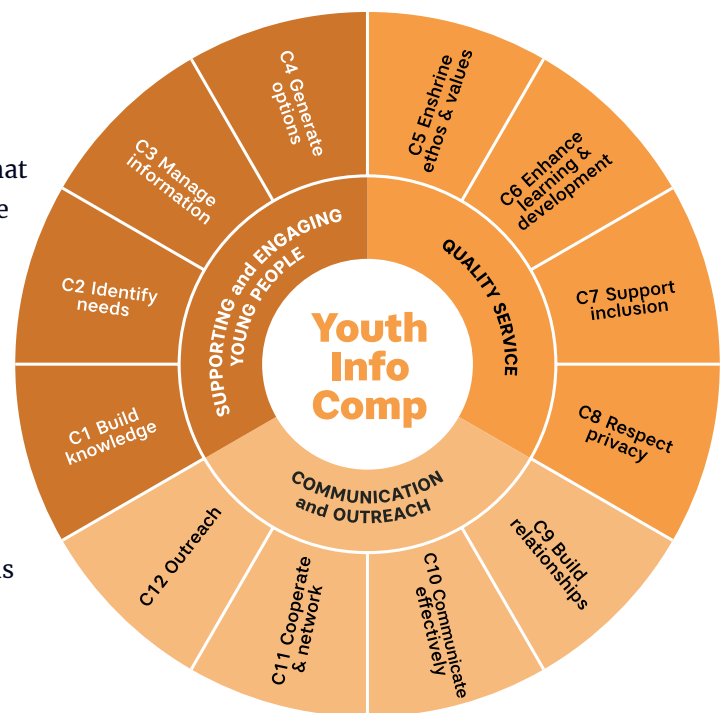
- Limited access to opportunities and employment
- Overload of information in the digital era
- Mental health and inclusion barriers

Young people demand a more targeted approach to information and support service. Youth Information has a crucial role to play!

ⓘ **Youth information is free quality information** that empowers young people to exercise their rights, make informed decisions and to participate in society. Youth information services aim to support and empower young people with full and reliable information on their rights and options to address their needs, interests and well-being.

Youth information professionals deliver these services in a variety of settings. They ensure that information services are **accessible**, **resourced**, and **welcoming** for young people and run tailored outreach activities aimed at both individuals and groups.

Youth
Info
Comp

SUPPORTING and ENGAGING YOUNG PEOPLE
- C1 Build knowledge
- C2 Identify needs
- C3 Manage information
- C4 Generate options

QUALITY SERVICE
- C5 Enshrine ethos & values
- C6 Enhance learning & development
- C7 Support inclusion
- C8 Respect privacy
- C9 Build relationships

COMMUNICATION and OUTREACH
- C10 Communicate effectively
- C11 Cooperate & network
- C12 Outreach

1st European Competence Framework for Youth Information Workers!

developed to ensure quality in youth information work.

12 competences grouped in **3 key areas**

Each competence is further explained in the YouthInfoComp framework

Youth policy stakeholders can use **YouthInfoComp** to:

- Better **understand** Youth Information Workers and the expertise of the field.
- **Recognise** the importance of quality Youth Information services and invest in strengthening the field at European, national, regional and/or local level.
- **Set up** a legal framework to recognise and enhance the quality of Youth Information services and its workers, e.g. through a national competence framework and training provision.
- **Collaborate** with Youth Information Workers as experts in youth outreach and support when designing, implementing and evaluating strategies, programmes and initiatives for youth.
- Further **investigate** the youth information needs of young people and the key competences of those supporting them.